

Register for the new Lambeth Council Tenant Account



The Lambeth Tenant Account allows you easy access to your accounts and housing services online.

You will now be able to:

- ✓ view and update contact details
- ✓ set up a direct debit online
- ✓ view your rent balance
- ✓ view all current and former accounts
- ✓ view your account details and payment schedule
- ✓ view all of your account's transactions for the last 10 years
- ✓ download a PDF of your recent rent statement
- ✓ check your benefit entitlement with our free confidential Benefit Calculator
- ✓ request a refund if your account is in credit
- ✓ coming soon – you will be able to raise and track your repairs!

Create a housing online account today.

Go to <https://myhousing.lambeth.gov.uk> or scan this QR code.

If you have a problem registering or logging in to your account, please contact us on **020 7926 1116** so we can help you.



Our new Repairs Contractors Fortem and Wates will donate £1 to Lambeth Local Food Banks (Clapham, Norwood & Brixton, Vauxhall & Waterloo) for every tenant property that signs up to the Housing Portal.





These are the steps to registering:

Step 1	Step 2	Step 3
<p>Scan QR code</p>  <p>or go to https://myhousing.lambeth.gov.uk</p>	<p>Click on Create an account,</p>  <p>and start the registration process using your email and a password of your choosing.</p>	<p>You will receive an email verification to your inbox.</p>  <p>Click on the link sent in the email to continue with your registration.</p>
	Step 4	
<p>You will then need to provide:</p> <p>*****</p> <ul style="list-style-type: none">• your rent payment reference number as above.	<p>00/00/00</p> <ul style="list-style-type: none">• your date of birth.	 <ul style="list-style-type: none">• a memorable word of your choosing. The memorable word will help you to reset your password if you forget it.
Step 5		Step 6
 <p>Once you finish providing the information you need to accept the terms and conditions and click on Finish.</p>	 <p>Registration is complete.</p>	 <p>You can now log in to your account using the email and password you created in Step 2.</p>