

September  
2017

# CETRA NEWS

FOR THE CEDARS ESTATE

CETRA



Useful Numbers:

Transco Gas Safety –  
24hr (for gas leaks)  
0800 111 999

Clapham Town Safer  
Neighbourhood Team:  
020 8721 2825

Lambeth Council:  
020 7926 1000

CETRA Office:  
020 7926 7555

Heating and Hot  
Water:  
020 8655 3330

Out of Office  
Emergency Repairs:  
020 7926 6666

CETRA's email:  
[cedars@lambeth.gov.uk](mailto:cedars@lambeth.gov.uk)

CETRA website:  
[www.cetra-housing.co.uk](http://www.cetra-housing.co.uk)

*This year's  
Annual General Meeting  
AGM  
will take place on*

**Wednesday 8th  
November 2017**

**AT 6.30PM**

**CLAPHAM BAPTIST CHURCH  
823 WANDSWORTH ROAD  
SW8 3HL**

*All residents are welcome to*

*To attend the meeting.*

## AGM AGENDA

1. MINUTES OF THE LAST AGM
2. ANNUAL REPORT ON THE BUSINESS OF CETRA HOUSING CO-OP
3. AUDITED ACCOUNTS 16/17
4. APPOINTMENT OF AUDITOR
5. ELECTION OF MANAGEMENT COMMITTEE MEMBERS
6. VOTE TO CONTINUE MANAGEMENT OF THE ESTATE

## RECYCLING—NO PLASTIC BAGS

It has come to our attention that Residents on the Cedars Estate are disposing of their household rubbish, contained in black bin liners, in the recycling bins provided on the Estate.

Please be advised that the bin men will not dispose of any black bags that have been disposed of in the recycling bins.

Ultimately, the bags are placed loosely on the Cedars Estate which is a health and safety risk, an eyesore and also attracts vermin. Can those Residents responsible please refrain from doing so.



Your co-operation in this matter is much appreciated!

## BIN IT—DON'T BLOCK IT

'Bin it—don't block it' is a campaign to help people prevent sewer and drain abuse—which is putting anything other than water, human waste or loo roll down drains.

Our drains and sewers were not designed to cope with products such as wet wipes and sanitary items, and can therefore block easily if the wrong stuff is flushed down the loo.

**One of the biggest problems is pouring cooking fat down the sink, as it sets hard and blocks sewers and drains.** This often leads to narrowing the width of the main stack pipe and severe blockages in the main interceptor. In both cases this will lead to back surging of sewage into the property.

These problems could easily be avoided by people simply disposing of their rubbish and food waste in the bin. Here's how you can help;

- Ignore claims on products such as wet wipes that say they are flushable. These items do not break down when they are flushed away, so must be disposed of In the bin.
- After cooking, allow fat and oil to cool down before disposing of it in the bin or in a suitable container.

## Sign in or register for [mylambeth](#) account

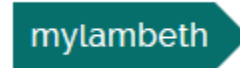
**MyLambeth** is the Council's portal for residents to check their Council Tax, Rents and Service Charges balances online, **24/7.**

With your [mylambeth](#) account you can:

- Manage your council tax
- View benefits and landlord accounts online including statements, past payments and notification letters
- Manage your council rent or service charges
- View library accounts online including loaned and reserved items, charges and renew existing loaned items
- Arrange garden waste collections

The link to the site:

<http://www.lambeth.gov.uk/sign-in-or-register-for-a-mylambeth-account>



## RESIDENT SUGGESTION BOX

As you may remember in our April's newsletter we have stated that CETRA has set up a suggestions box in the office. It is to improve the service that CETRA provides to our residents and to ensure your voices are heard.

Since then we have received 2 suggestions from our residents:

1) *to extend parking hours on the Estate as well as more parking attendance presence*

2) *to make a cover for recycling bins so the bins are hidden to make the estate look neater.*

We would like to advise the residents that we will be discussing both suggestions on our next committee meeting and will update you with the following decisions.

