

REPAIRS LIST



ITEM	TMO	You	Priority
Aids and adaptations	✓	-	PR1
Basin sink or bath plugs and chains	-	✓	-
Bath or bath panels	✓		PR3
Blockages – basin, sink or bath (unless caused by you)	✓	-	PR2
Blockages – toilet or soil pipes (where there is only one toilet in the home)	✓	-	PR1
Blockages – rainwater pipes , gutters or gullies	✓	-	PR2
Carbon monoxide alarms (when fitted by the TMO)	✓	-	PR1
Ceiling repairs	✓	-	PR1
Central heating	✓	-	PR4
Chimney, flue or stack	✓	-	PR2
Coat hooks	-	✓	-
Cooker (unless provided by the TMO)	-	✓	-
Cooker (installation of or disconnection)	-	✓	-
Curtain batten, rail or pole	-	✓	-
Damp – proof course	✓	-	Planned
Decoration – inside	-	✓	-
Decoration – outside	✓	-	Planned
Door – entry system	✓	-	PR3
Doors – inside	-	✓	-
Doors – letterbox, spy hole, handles, chains or draught excluders	-	✓	-
Doors – outside (front doors)	✓	-	PR1 – Planned
Electric consumer unit (fuse box)	✓	-	PR1
Electric fires (supplied by the TMO)	✓	-	PR1
Electric meter or supply of electricity	-	✓	-
Electric wiring	✓	-	PR1
Extractor fans (in kitchen or bathroom)	✓	-	PR3
Fences or gates	✓	-	Planned
Floors (not carpet, vinyl or laminate floor coverings)	✓	-	Planned
Footpaths, paving or steps the TMO have installed	✓	-	Planned
Forced-entry damage caused by police after criminal activity	-	✓	-
Garages	✓	-	PR2 – PR4
Gardens	-	✓	-
Garden walls (only if the TMO owns them)	✓	-	Planned
Gas – supply or gas meter	-	✓	-
Gas boilers	✓	-	PR2
Gas fires (if the TMO owns them)	✓	-	PR2

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Gas pipe work	✓	-	PR1
Gas water heaters	✓	-	PR1 – PR2
Gas or electrical appliances the TMO have not provided for example cookers, fridges, portable fires, light bulbs, showers, plugs and fuses	-	✓	-
Glazing, unless caused by you, a members of your household or a visitor	✓	-	PR1
Guttering or rainwater pipe	✓	-	Planned
Hot water	✓	-	PR2
Immersion heater	✓	-	PR2
Keys and fobs (cost of replacement)	-	✓	-
Kitchen units – door catches, handles or hinges	-	✓	-
Kitchen units – worktops or sinks	✓	-	Planned
Lifts	✓	-	PR1
Light fittings – bulbs	-	✓	-
Light switches	✓	-	PR3
Locks – doors or windows (except one front door lock)	-	✓	-
Loft hatches or ladders (except communal)	-	✓	-
Overflow pipes	✓	-	PR3
Pest control (unless it is only in your home)	✓	-	PR4
Plaster finishing (except minor cracks)	✓	-	Planned
Porch	✓	-	Planned
Pram sheds or stores	✓	-	PR4
Radiators (not bleeding radiators)	✓	-	PR3
Roof	✓	-	Planned
Satellite dishes	-	✓	-
Sealant to baths, washbasins, sinks, tiles or worktops	-	✓	-
Shower unit (where provided or adapted by the TMO)	✓	-	PR3
Skirting boards (not included in decoration)	✓	-	Planned
Smoke detector – not battery powered	✓	-	PR1
Sockets	✓	-	PR3
Staircase, banister or handrail (replacement)	✓	-	Planned
Stairs	✓	-	Planned
Steps	✓	-	Planned
Stopcocks	✓	-	PR3
Taps	✓	-	PR3
Tap washer replacement	-	✓	-
Toilet pan and cistern	✓	-	PR1 – PR3
Toilet seat	-	✓	-
TV aerials – individual	-	✓	-
TV aerials – shared	✓	-	PR3
Wall tiles or grouting	-	✓	-
Walls or rendering (outside)	✓	-	Planned
Water supply (mains)	✓	-	PR1
Water tanks	✓	-	PR1 – PR4

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Windows – frames, sills or vents	✓	-	Planned
Windows – handles, locks, draught excluders or inside decoration	-	✓	-